IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Neal R. Caliendo Jr. Confirmation No.: 3348

Serial No.: 10/642,890 Group Art Unit: 2193

Filed; 08/18/2003 Examiner; Ingberg, Todd D.

For: METHOD FOR PROVIDING AN IMAGE OF SOFTWARE

INSTALLED ON A COMPUTER SYSTEM

MAIL STOP AMENDMENT

Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

$\frac{\text{PRELIMINARY AMENDMENT AND REPLY TO NOTICE OF NON-COMPLIANT}}{\text{AMENDMENT}}$

Dear Sir or Madam:

In reply to the Notice of Non-Compliant Amendment mailed July 26, 2007, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 13 of this paper.